

MEMORANDUM

To: Homeowners of Northpointe Crossing Homeowners' Association

From: Principal Management Group of North Texas (Managing agent)

CC: Board of Directors

Date: May 16, 2025

Re: **2025 Community Pool Access Information**

Dear Homeowners,

We are excited to announce the upcoming reopening of our community pool for the 2025 season! To ensure a smooth and efficient access process, please take note of the following procedures for obtaining your pool access fobs:

If you are a new homeowner or have never been issued a pool fob before, you will need to complete the *"2025 New Homeowner Pool Access Form."* Please return the completed form to NTXCustomerCare@principal-mgmt.com.

If you were previously issued a pool fob but require a replacement (due to loss, etc.), please complete the *"2025 Pool-Key Request Form"* and return it to NTXCustomerCare@principal-mgmt.com.

Once your form has been received and processed, a representative from our access control team will contact you directly to coordinate the delivery of your new fob(s).

Please be aware that the pool rules have been updated for the 2025 season. The new pool hours are **11:00 a.m. to 7:00 p.m.** We kindly ask that all residents familiarize themselves with the updated rules to help ensure a safe and enjoyable experience for everyone.

All pool-related forms can be found on Town Square under the "Documents" and "Forms" sections.

We look forward to a wonderful 2025 pool season with you all!