



2023 Pool Season & Pool Key Request Process

2023 Pool Season

- **Opening Day:** May 17th 2023
- **Final Day:** September 24th, 2023
- **Pool Hours:** 9 AM – 10 PM
- **Closed:** Every Tuesday- Except July 4th

Our pool will open for the 2023 season on May 17th, 2023 with our final day of operation being September 24th, 2023. The pool will be closed every Tuesday for maintenance, except for July 4th. The pool will be open July 4th, 2023 with normal operating hours. Pool operating hours are 9AM-10PM. We want to ensure all of our guests enjoy their experience while at the pool, so please review the Pool Rules included at the bottom of this announcement. These pool rules are also posted at the pool, on our neighborhood website and within the documents section of TownSq. Residents and their guests who fail to adhere to these rules are subject to having their pool access revoked temporarily or, in some cases, revoked for the remainder of the season.

POOL MONITORS ARE SCHEDULED TO BE PRESENT DURING ALL OPERATING HOURS THIS YEAR

Parents, please ensure you review the pool rules with your children. Children under the age of 14 must have an adult over 18 with them at the pool, siblings/ friends who are younger than 18 will not suffice.

Pool Key Requests

Residents who received a new keycard that is similar to the image on the right will not need to acquire a new keycard.

If you still have an older white credit card style card, you will need to submit the Pool Key Request and Pool Rules Form.

SEE THE NEXT PAGE FOR REQUEST PROCESS DETAIL

Your first new keycard is free of charge. Residents requiring a replacement keycard will be charged a \$20 replacement fee.



Thank you,
Northpointe Crossing Homeowners Association Board



Pool Access Request Process

Northpointe Crossing Residents

All pool keycards issued before April 2021 will no longer allow access

RESIDENTS ARE REQUIRED TO COMPLETE TWO FORMS BEFORE RECEIVING A POOL KEYCARD:

POOL KEY REQUEST / POOL RULES FORM

If your property has not been issued a new pool keycard, please contact us through one of the methods below.

Homeowner Only Requests

<https://www.npchoa.com/homeowner/pool-access/owner-access-request.aspx>



Homeowners and Rentals Requests

Email: NTXgates@principal-mgmt.com

Please include the address of your residence plus your first and last name

Tenants of rentals may request access directly through the HOA with proof of residency. Please provide either a copy of your driver's license, a utility Bill that includes your name, or a copy of your rental agreement.



General Pool Rules

1. Pool hours are currently 9:00 a.m. CST - 10:00 p.m. CST and are subject to change in accordance with the Board's sole discretion and authority. The pool will be closed for routine maintenance on Tuesdays.
2. Children under the age of 14 must be accompanied by an adult.
3. A Northpointe Crossing pool key is required to enter the pool.
4. Do not open the gates for anyone who arrives at the pool without a keycard
5. Do not give a keycard to anyone who is not part of your household.
6. All owners and residents must sign a copy of the Waiver of Liability, Disclaimer and Indemnity Agreement prior to using the pool.
7. Climbing over the fence or gate is trespassing and prohibited.
8. Do not swim if there is lightning or thunder.
9. Subject to any State or Federal requirements, animals are not allowed in the pool per the health code.
10. Owners and residents are allowed four (4) guests. Due to limited capacity, guests are not allowed to use the pool after 5:00 PM on Fridays through 10:00 PM on Saturdays and are not allowed on holidays.
11. Owners and residents are responsible for their household members and guests.
12. No boisterous play of any kind is permitted in the pool area. Please be respectful of your fellow pool guest.
13. Owners and residents should shower with soap and water before entering the pool.
14. Subject to any State or Federal requirements, running, bicycles, scooters, skateboards, rollerblades, and other similar recreational equipment are not allowed to be used inside the pool area.
15. Proper swimwear is required. Cut-offs and street clothes are not allowed. Persons that are incontinent must wear appropriate swim diapers.
16. Use of inflatable tubes, rafts, balls, and/or toys is not allowed. Toys must not interfere with the use of the pool by others.
17. Swim goggles must be made of plastic, Glass swim goggles are prohibited.
18. Life rings and Shepard crooks shall not be used as toys or floats at any time. Safety equipment must remain in place.
19. Glass containers are prohibited.
20. Alcohol, smoking, and vaping are prohibited.
21. Profanity is prohibited.
22. Vandalism in the pool will not be tolerated. Report vandalism to the pool monitor or to the management company as applicable.
23. Persons with open wounds, skin diseases or communicable diseases may not enter the pool.
24. Owners and residents are responsible for bringing their own towels. Pool furniture will be supplied by the Association.
25. Pool furniture is not allowed in the pool.
26. The pool area must be left clean and tidy at all times. Owners and residents are responsible for sanitizing any surfaces they come into contact with outside of the water.



COVID-19 Specific Pool Rules

1. The COVID-19 Specific Pool Rules shall automatically expire upon the expiration of all federal, state, and local government mandates or health expert recommendations restricting pool usage during the COVID-19 pandemic. In the event that federal, state, or local government mandates or health expert recommendations are reinstated in the future restricting pool usage due to the COVID-19 pandemic, these rules will automatically be reinstated and remain effective until expiration of all government mandates or health expert recommendations, or until amended by the Board.
2. Use of the pool is limited to capacity limits, if any, as established by local or State orders, restrictions or statutes. Capacity limits, if any, will be listed on pool signage.
3. Owners and residents must maintain at least six feet (6') of distance between themselves and anyone that is not a member of their household.
4. It is recommended that owners and residents wear a face covering when in the pool area, except when in the water.
5. Restrooms may be used one person at a time, except for any person needing assistance.
6. Owners and residents should familiarize themselves with CDC recommendations and self-monitor for symptoms prior to using the pool.
7. If an owner or resident comes into contact with someone who is sick or suspected to be sick, such owner or resident must wait at least fourteen (14) days from the last date of contact before using the pool.
8. Owners and residents who: (i) have tested positive for COVID-19; (ii) are experiencing symptoms of COVID-19; or (iii) have reason to believe that they may have been exposed to COVID-19 shall observe CDC quarantine recommendations prior to visiting the pool.

The Association reserves the right to close the pool if these Rules are violated. The Association may suspend an owner's or resident's right to use the pool or levy fines for a violation of these Rules.

These Rules are in addition to any other applicable rules or policies. To the extent the provisions of these Rules conflict with any other applicable rules or policies (other than those contained in the Bylaws or Declaration), the provisions of these Rules control.