



Compliance Violation Quick Reference Guide

The following is a quick reference guide for all Northpointe Crossing homeowners on the compliance violation process, as set forth in the Association's governing documents.

If your property is in violation of the Association's governing documents, you are at risk of receiving a violation notice upon the next community inspection. Remember that each notice will indicate you will have a minimum of ten (10) days to cure the violation and avoid further fines. If the current violation is not cured by the next community inspection, you will be escalated to the next notice level. This ten (10) day window starts when the account is notated with the current violation. Violation letters are considered received once mailed and not when delivered. The association is not responsible for delays caused by shipping.

Compliance violation notices are sent out in the following order –

1. **Courtesy Notice** – You are **NOT** charged a fine when you receive this notice.
2. **Warning Notice** – You are **NOT** charged a fine when you receive this notice, but it does detail the \$25 fine that you will be charged if the violation is not cured within the following ten (10) days.
3. **1st Fine Notice** – You **ARE** charged a **\$25 fine** to your HOA account by the time you receive this notice.
4. **2nd Fine Notice** - You **ARE** charged a **\$50 fine** to your HOA account by the time you receive this notice.
5. **3rd Fine Notice** - You **ARE** charged a **\$100 fine** to your HOA account by the time you receive this notice.
6. **4th Fine Notice** - You **ARE** charged a **\$25 fine weekly** to your HOA account by the time you receive this notice, **with a potential total max fine of \$500**. You will have a minimum of ten (10) days to cure the violation and avoid further fines.

If you receive a compliance violation notice for your property and have any questions or concerns, please do not hesitate to reach out to the Association/Management Company in one of the following ways:

Association Manager, April Murphree:
propertymanagement@northpointecrossinghoa.com
Direct: 214-265-6467

Associa' s Customer Care Team:
NTXCustomerCare@associa.us
Office: 214-368-4030

Please ensure you have access to the TownSq platform to pay your HOA dues and receive up-to-date information.



www.townsq.io