



March 24, 2025

Homeowner/Resident
Northpointe Crossing Homeowners
Association
Anna, Texas 75409

Re: Rental Registration Program Update

Dear Neighbors,

After recent feedback from several residents within our community, owners, and tenants alike, the HOA Board of Directors reviewed the recently enacted Rental Registration Program. Upon further review, we became aware of the overreaching details of what information was being sought, and the aggressive steps HOA management was taking in efforts to acquire that information. These steps taken are not aligned with our values as fellow residents and representatives of our community. In attempting to advocate on behalf of the community to address numerous concerns related to rental properties, we placed trust in our HOA management company without them being fully forthcoming on the tactics they would take for this program. The Board of Directors was not provided a copy of the questionnaire sent to tenants and the full scope of information being sought was not expressed to the Board of Directors. After receiving the recent feedback from residents, the HOA Board of Directors is urgently working to rescind the Rental Registration Program. While the legal paperwork to officially rescind this program is being created, the HOA Board of Directors has given the directive to HOA management to cease any and all operations related to the Rental Registration Program.

We greatly appreciate the members of our community who reached out to the HOA Board of Directors to inform us of their concerns and provide us additional context surround the execution of this program. As elected representatives of this community, we would like to express our deepest apologies for the undue burden this program has brought the community over the past few weeks. While we strive for the betterment of this community, we missed the mark on ensuring we fully understood how this program would be executed. We are committed to continuing our efforts in making Northpointe Crossing a place that every resident is proud of and will continue to do so going forward. In this moment of reflection, we are appreciative that several members of our community came to us in order to work together to better understand the issues at hand. Our continued collaboration ensures that we will be able to meet the challenges for this community. Thank you to everyone for your patience as we work through resolving this matter and please continue to provide feedback to the HOA Board of Directors so that we are fully informed on the issues we all face as a community.

The Board of Directors for Northpointe Crossing
Homeowners' Association